

Housing Delivery and Communities Service Plan 2020- 2023



**Housing Overview and Scrutiny
Committee
14 January 2020**

Service Plan actions for:

- Community Services
- Housing Strategy and Enabling
- Housing Development
- Housing Options
- Homelessness Prevention
- Private Sector Housing
- Service Improvement Team



Five areas with 14 outcomes and 48 actions

1. Strategies and partnerships to support **community** initiatives, community safety and safeguarding responsibilities
2. Deliver new affordable **homes** and increase quality and supply
3. Prevent **homelessness** and optimise social and economic wellbeing
4. **Regulate** private landlords and make best use of existing homes
5. Cross cutting with Housing Operations Service Plan:
 - to **meets the needs** of all tenants and their families
 - skilled and **professional** people to put residents at **heart** of everything
 - improve **customer experience**

One: Community Services

- Ageing Well Strategy
- Partnership with voluntary organisations, Adult Social Care and Clinical Commissioning Groups
- Service Level Agreements with funded organisations
- Community Safety Strategy
- Integrate community safety, and
- Fulfil safeguarding responsibilities

Two: Housing Strategy, Enabling and Delivery

- Support Local Plan
- Work with Housing Association partners
- Support development of rural affordable homes
- Develop av 20 new Council homes pa
- Reduce carbon footprint of new homes
- Deliver Ockford Ridge new build and refurbishments
- Bid for s106 homes, and
- Expand shared ownership portfolio

Three: Housing Options and Homelessness Prevention

- Homelessness Reduction Act 2017 obligations
- Ongoing review of team structure to meet demands and maximise funding

Four: Private Sector Housing

- Carry out statutory duties
- Enforcement Policy and charging schedule
- Borough wide stock condition survey, and
- Implement and monitor Home Improvement Policy

Five: Service Improvement Team

- Refer to 14 actions cross cutting with Housing Operations



**Any questions,
comments or
clarifications?**